



Any payment to Tastings and Tours, LLC ("T&T") constitutes your acceptance of the Terms and Conditions set forth herein. Please ensure that you read carefully and understand these Terms and Conditions prior to booking.

Booking Policy

T&T dates are reserved when paid in full online or by phone. All last minute reservations booked within five (5) days or sooner of the tour date must be paid in full with no refunds or rescheduling allowed.

Cancellation Policy

T&T understands that in certain circumstances, your tour will need to be canceled or postponed. Because transportation, food, and other elements of your T&T event have to be coordinated in advance, our cancellation policy is as follows:

A. Individual Cancellations:

- A non-refundable \$20 processing fee applies to each individual's reservation.
- If your reservation is cancelled five (5) days or more prior to your scheduled tour, the balance of your fees (minus the \$20 processing fee per person) will be refunded.
- Your T&T event can be rescheduled if done five (5) days or more prior to your tour date, and your entire payment (including the \$20 processing fee) can be applied to another T&T event within three (3) months of the original tour date (all fees are non-refundable once a tour is rescheduled).

B. Group Reservation Cancellation Policy (3 or more individuals)

- A non-refundable \$20 processing fee applies to each individual's reservation.
- At the time of group reservation a credit card needs to be provided for guarantee purposes only. Should the reservations be cancelled within fourteen (14) days of the scheduled date, your credit card will be charged 50% of the total reserved seats.
- Should the number of booked tours on any given day be less than six (6) people we reserve the right to cancel your tour and provide a refund.
- If your reservation is canceled fourteen (14) days or more prior to your scheduled tour, the balance of your fees (minus the \$20 processing fee, per person) will be refunded.
- Your T&T event can be rescheduled if done fourteen (14) days or more prior to your tour date, and your entire payment (including the \$20 processing fee, per person) can be applied to another T&T event within three (3) months of the original tour date (all fees are non-refundable once a tour is rescheduled).

All last minute bookings made within five (5) days or sooner of the tour date shall not be eligible for rescheduling or refunds. T&T shall strictly adhere to the foregoing cancellation policy to protect its ability to run tours and maintain its pricing structure. No exceptions to the cancellation policy shall be granted.

Age Requirements & Photo Identification

The legal drinking age in Pennsylvania and New Jersey is twenty-one (21) years of age or older. Accordingly, the wine tours are only for persons twenty-one (21) years of age and older (no exceptions), as of the tour departure date. All participants must have a valid photo identification ("ID") to participate in any T&T event. Establishments are required to check your ID. T&T shall not be responsible for any visited establishments determination, of any person, not to be served alcohol, for any reason. No refunds shall be given if you do not have your ID or if any establishment makes a determination not to serve you alcohol.

You acknowledge that T&T is not required to check your ID since it does not serve alcohol, and minors are not permitted on the tour. However, the guide reserves the right to see your ID if they deem appropriate. By being on the tour, you are representing yourself to be of the requisite legal age, and therefore agree to indemnify, defend, and hold harmless T&T from and against any claims that may arise from any misrepresentations made.

Waiver and Release

All individuals must sign the attached Waiver and Release Agreement prior to participating in any T&T Tour.

Tour Requirements

All individuals participating in a T&T event shall adhere to the following requirements:

- Responsible drinking and appropriate behavior is expected.
- **Consumption of alcohol is not permitted on the bus! No exceptions made.** Participants whose goal is to become intoxicated should not sign up for this tour.
- No smoking allowed in tour vehicles.
- No animals allowed.
- Tour guide gratuity is not included, but always appreciated. T&T suggests a tip of 10-20% of the tour price.

Privacy Policy

T&T respects your privacy and will keep your personal information confidential. Unless required by law or court order, T&T will never give out any information to third-parties. Personal information is defined as information about you that is personally identifiable like your name, address, email address, or phone number, and information that is not otherwise publicly available. T&T is a PCI compliant business and strives to ensure that your personal information will always be safeguarded through the most modern encryption technology. A secure SSL certification is utilized for all online purchases.

Notwithstanding the foregoing, T&T does reserve the right to use and publish Guest's likeness on T&T's advertisements, as set forth more fully in paragraph eleven (11) of the Assumption of Risk Agreement.

Additional Policies

All individuals agree to the following:

- A. Tour No Shows
 - If you have no shows in your party, the person whose credit card T&T has on file holding the reservation will be charged automatically and immediately. Please understand that T&T orders food in advance and holds seats. No exceptions to this policy will be permitted.
- B. What if I miss the Bus?
 - No refund shall be provided if you miss the bus, but T&T will, where reasonable, wait fifteen (15) minutes and attempt to call you if you do not show up before we leave.
- C. Credit Card Hold Notice
 - If you are holding an entire groups reservation (3 or more individuals) with your credit card, and a member(s) of the group does not give five (5) days cancellation notice, your credit card will be charged a \$50 processing fee per member(s).
- D. Sale Pricing/Refunds
 - Although rare, T&T reserves the right to offer sales and pricing discounts on an as-needed basis. Where a sale is offered, no price difference refunds shall be provided to any prior reservations.

Trademark & Copyright

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Links to Other Websites Policy

T&T's website may contain links to other websites. T&T is providing these links as a convenience to you, and the inclusion of any link does not imply an endorsement by T&T of the site or any association with its operators. T&T does not have control over, and is in no manner responsible or liable for, the availability and content of such websites. Any concerns regarding any product or service offered by a website to which T&T website links should be directed to the operator of that specific website.

Reservation of Rights

T&T reserves the right to cancel any wine tasting tour due to acts of nature, road conditions, and unforeseen circumstances that would hinder the ability to conduct a tour. If T&T deems it necessary to cancel any tour for reasons previously stated, your tour will be rescheduled to a future date. No refunds will be provided.

T&T shall not be responsible for any additional expenses that may be incurred by a guest in relation to a cancelled tour including costs incurred due to travel delays, flight cancellations, overnight accommodations, sickness, and non-refundable air tickets and/or any penalties associated with such tickets.

Disclaimer

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Indemnification

You hereby agree to indemnify, defend hold harmless T&T from and against any suits, claims (actual or threatened), actions, losses (for bodily injury, death, property damage, loss of services or otherwise), damages and expenses including, but not limited to legal fees (including those incurred to enforce the right to defense and indemnity hereunder), arising out of your use of this site, your breach of any of the terms, covenants or conditions of these Terms and Conditions, or other claims against T&T arising from these Terms and Conditions.

Changes to these Policies

T&T reserves the right to revise these Terms and Conditions at any time by updating this posting. You are bound by any such revisions and should therefore visit this page periodically to review the then current Terms and Conditions to which you are bound.